

Why introducing External Quality Assessment?

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ACTORS

- PROVIDERS professionals/institutions
 - general practitioners
 - specialists
 - Primary health Care facilities
 - Hospitals
- ownership either public or private
- not-for profit versus for-profit

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ACTORS

- **PATIENTS**
 - consumers
 - tax payers
 - insured
 - co-payment
 - citizens
- **FINANCIER**
 - government (National, regional, local)
 - social insurer
 - private insurer
 - direct payment

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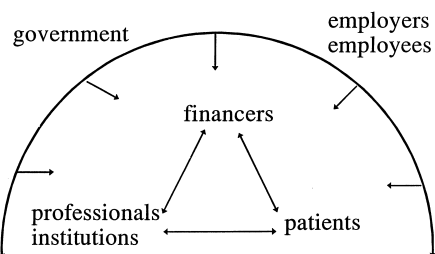
ACTORS

- **GOVERNEMENT**
 - legislator
 - financier
 - owner
 - employer
- **EMPLOYERS/EMPLOYEES**

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Actors in the Health Care System

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Quality of professionals

- Training / education
- Diploma's (external recognition)
- Continuous education (CME)
 - guidelines
 - indicators
- Internal / external assessment

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Quality of institutions

- Functions / planning
- Internal quality improvement activities
- Indicators
- Internal / external assessment

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Why external assessment?

- For professionals
- For institutions
- For citizens / patients
- For financiers (insurers, regional health authorities)
- For government

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Why now in Slovakia?

- Public concerns about quality, safety and efficiency
- Professionalization
- Institutional development
- Patient expectations
- Health care reforms
- EU-dimension

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Please now turn to
assignment 1

