

# Questionnaire Survey of Pilot Hospitals

MATRA Project Team  
2005

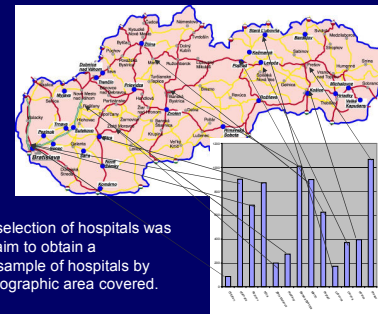
## PURPOSE

- Map the situation in quality of care for 13 pilot hospitals:
  - Characteristics of pilot hospitals
  - Quality policy related documents
  - Quality assurance activities
  - Collaboration
  - Guidelines, protocols and procedures
  - Clinical indicators
  - Patient involvement
  - Reporting schemes
  - Future

## METHOD

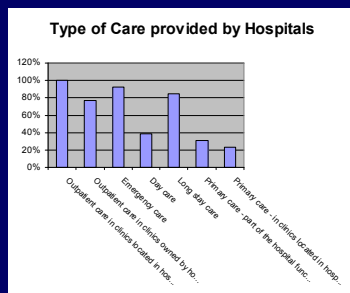
- Questionnaire development and validation (dr. de Koning)
- Consultants were discussing queries with hospital managers
- Summary of findings

## Hospitals in the study by number of acute beds



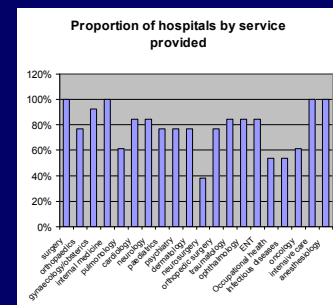
*Comment:* the selection of hospitals was made with the aim to obtain a representative sample of hospitals by function and geographic area covered.

## Hospitals in the Pilot by the type of care provided



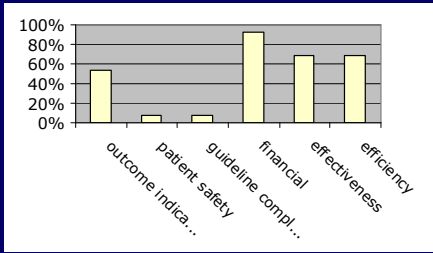
*Comment:* All hospitals provide outpatient care but only some of them own the outpatient facilities. Emergency care is standard function of most of the hospitals, while day care is in less than 40% of cases.

## Inpatient specialized services provided by pilot hospitals

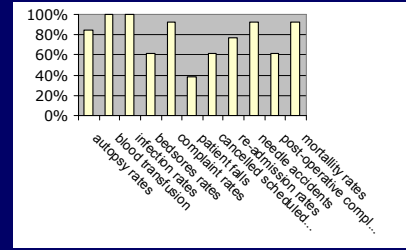


*Comment:* According to types of hospitals services varied from basic disciplines (surgery, internal medicine, OBGYN (except pediatric one) and anaesthesiology) which are represented in all hospitals to specialized care (neurosurgery, occupational health and infectious diseases) in university hospitals.

## Quality Indicators Used



## Activities measured by indicators



*Comments:* In many cases the project PATH provided an introduction to indicators for hospitals. Most indicators are used to assess economic performance of the hospitals, which is in concordance with current health policy. Use of outcome indicators is sporadic, however it is reported to be up to 50%. Data availability is rather good, perhaps too optimistic in some instances. Results from the PATH project provide evidence that most of the requested data is available.

