

## Progress Report Jan. – March, 2005

MATRA Project 03/SK/9/1  
Building Quality Development Programme in Slovakia

## Overview of the project context

- 8-point quality development plan MoH in progress
- Compliance with mainstream EU policies and instrument development
- Development of a quality development system within health reforms (World Bank)
- White Paper MoH (quality policy)

2

## Project results

- Inventory and analysis of current situation in health quality
- Development of process and institutional indicators (MoH step 3)
- Development of guidelines and clinical indicators (MoH step 4 & 5)
- Advice to MoH on implementation of quality monitoring in the Slovak Republic

3

## Project Phases

Finished

- Inception phase  
Clarification ToR, detailed workplan
- Phase I  
Inventory of practices and needs in Slovakia / State of the Art (scientific, Netherlands, EU)
- Phase II  
General practice / hospital case studies: certified providers (ISO and management) guidelines and clinical indicators
- Phase III  
Implementation advice (support of Worldbank project)

Finished with  
Overview  
Document

Current

EoY

4

## Current Activities

- Overview Document
- Quality of Care Indicators
  - Hospital Pilots
  - General Practitioners
- Evidence Based Guidelines
  - NIKI
- Office Standards for GP Practices
- CME

5

## Hospital Pilots - Aims

- Introduce the concept of Quality of Care in terms of managerial steps
- Prepare basic structures for quality development
- Start process of indicators development, implementation and evaluation
- Initiate good clinical practice (guidelines) process
- Help develop a “Quality Report 2005”

6

## Hospital Pilots - Activities

- Pilots Program Outline
- PATH indicators collected, interpreted and discussed
- Workshop with 13 hospitals on indicators, guidelines and management
- Field visits, workshops and situation map (questionnaire)

7

## General Practitioners

- **Aim:** develop indicators, guidelines and a standard for minimal office equipment
- **Activities:** workshop on indicators, practice guidelines and office equipment standards in UK

8

## Next Quarter

- Hospitals
  - Suggestions for indicators developed by the project experts
  - Workshop to reach a consensus on indicators
  - Suggestion for guidelines structure to be developed by the project experts
  - Workshop to reach a consensus on guidelines
  - Workshop on managerial skills for quality implementation and “Quality Report” structure

9

## Next Quarter

- Health Insurance Companies
  - Visit to Netherlands
  - Technical aid in indicators and guidelines implementation

10

## Next Quarter

- General Practitioners
  - Workshop with a consensus development on indicators and guidelines
  - Consensus on minimal office technical standards

11

## Next Quarter

- Education and training
  - Design an outline for a set of educational materials in quality of care
  - Start developing the materials

12

## Executive Summary

- The project is within the time frame
- All milestones were reached
- Results from the project are regularly shared with public
- Regular meetings with the MoH and other agencies
- Coordination with the World Bank program