

MATRA Project 03/SK/9/1 Building Quality Development Programme in Slovakia

MoH January 22 2004

Project context

- 8-point quality development plan MoH in progress
- Compliance with mainstream EU policies and instrument development
- Development of a quality development system within health reforms (Worldbank)
- White Paper MoH (quality policy)

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Project results

- Inventory and analysis of current situation in health quality
- Development of process and institutional indicators (MoH step 3)
- Development of guidelines and clinical indicators (MoH step 4 & 5)
- Advice to MoH on implementation of quality monitoring in the Slovak Republic

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Project Phases

- Inception phase
Clarification ToR, detailed workplan
- Phase I
Inventory of practices and needs in Slovakia / State of the Art (scientific, Netherlands, EU)
- Phase II
General practice / hospital case studies:
certified providers (ISO and management)
guidelines and clinical indicators
- Phase III
Implementation advice (support of Worldbank project)

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Project Timeframe

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|-------------------|-----------------------|
| • Inception phase | January - April 2004 |
| • Phase I | April - June 2004 |
| • Phase II | June 2004 - June 2005 |
| • Phase III | July - December 2005 |

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Project structure

- Consortium of experts
- Project liaison office in MoH
- Project manager (consortium)
- Project coordinator MoH
- "Taskforce" with MoH experts and stakeholders
- Reference center on quality systems
- Project Advisory Committee (PAC)

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Project Activities

- Expertise sharing (feed back, state of the art)
- Work visits Netherlands (MoH, health insurance, providers, patients, scientific institutes)
- Workshops (certification, quality systems, indicators, contracting)
- Pilot ambulatory care (institutional & clinical)
- Pilot hospital care (institutional & clinical)
- National conference on implementation

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