

PUBLIC HEALTH SUPERVISORY SERVICE
HEALTH CARE INSPECTORATE



-Public health supervisory service

Health Care Inspectorate

Herbert Plokker
Chief inspector for health care

STAATSOEZICHT OP DE VOLKSGEZONDHEID
INSPECTIE VOOR DE GEZONDHEIDZORG



Task:

- Supervision of public health, including care systems and care provided at both collective and individual levels on the basis of existing legislation
- Reporting and advising on findings to the authorities and other parties with the aim of improving and protecting public health or the individual


STAATSOEZICHT OP DE VOLKSGEZONDHEID
INSPECTIE VOOR DE GEZONDHEIDZORG



Quality supervision

- Quality of the system
- Quality of care

STAATSOEZICHT OP DE VOLKSGEZONDHEID
INSPECTIE VOOR DE GEZONDHEIDZORG



Supervision

- Input
- Proces
- Output

STAATSOEZICHT OP DE VOLKSGEZONDHEID
INSPECTIE VOOR DE GEZONDHEIDZORG



input

- Quality of the professionals
- Quality of the professional education (final attainment level)
- Quality of infrastructure (buildings)

STAATSOEZICHT OP DE VOLKSGEZONDHEID
INSPECTIE VOOR DE GEZONDHEIDZORG



proces

- Quality assurance
- Standards
- protocols



output

- Complaints, incidents, calamities
- Output/performance indicators



Statutory framework

1. Health act (1865)
2. The Care institutions act
3. The individual Health Care Professions act (BIG)
4. Medical treatment agreements act (WGBO) in the civil code
5. Right of complaint act



6. Participation act (clients of care institutions)
7. Psychiatric hospital compulsory admission act