### **CURRICULUM VITAE**

1. Family name: RUSNÁKOVÁ

2. First names: Viera

3. Date of birth: 21 February 1951

4. Nationality: Slovak

5. Civil status: Married

### 6. Education:

Institution	Degree(s) or Diploma(s) obtained:
University of Leeds, United Kingdom	MBA in Health and Social Services
The Executive MBA / Health and Social Services (1998-2000)	
Academy of Sciences (1989)	Ph.D., Normal and Pathological Physiology
Medical School, Comenius University, Bratislava (1969-1975)	University Degree MD - General Medicine

7. Language skills: Indicate competence on a scale of 1 to 5 (1 - excellent; 5 - basic)

Language	Reading	Speaking	Writing
English	1	1	1
Czech (mother tongue)	1	1	1
Russian	2	1	2

### 8. Membership of professional bodies:

 Medical Education Society, Slovak Medical Association, Biomedical Engineering and Medical Informatics Society – National Committee member, and Medical Statistical Society

9. Other skills: Computer literate, well developed interpersonal and mediation skills

### 10. Present position:

- Associate Professor of Public Health at the Department of Public Health, Trnava University (7 years)
- Head of Department, Department of Medical Informatics, School of Public Health, Slovak Medical University, Bratislava (20 years)
- Health Management School (HMS) Bratislava, Executive Director (8 years)

**11. Years within the firms:** 7 and 20

### 12. Key qualifications:

- Health and Hospital Administration (MBA from Leeds Univ.), Human Resources Management on institutional (hospital) level as well as on the level of governmental agencies (Ministry of Health). Managing HMS (Health Management School) and working with large variety of consultants in national and international projects.
- Project management on a senior level program manager and consultant including project planning, administration and evaluation primarily in the field of human resources and financial management under conditions of health care reform;
- Author of 60 research and scientific papers mostly in the field of analysis of health care services and managerial processes evaluations and informatics education and training;
- Health care and Medical Informatics and Biostatistics;

## **Curriculum vitae**

# 13. Specific experience in the region:

Country	Date from - Date to	
Slovakia	1975 – 2004	

# 14. Professional experience:

Date from - Date to	Location	Company	Position	Description
2002-2003 2004- 2005	Slovakia	Public Health Consultants, Amsterdam, The Netherlands	Senior Local Expert  MATRA Mat/01/sk/93	Developing educational modules for professional and lay public in the field of Patients' rights, consulting on specific issues of quality of care during the reform process in Slovakia;  CME concept further development as precondition for quality assurance
1995, 1996, 1997, 1998, 1999, 2000	Slovakia	Health Management School Bratislava	Director of School, senior lecturer	Being involved in the management training for health care professionals from Ukraine and Moldava, Kazachstan and Georgia - curricula development, lecturing
1999-2000	Slovakia	Mede European Consultancy B.V., The Netherlands	Senior Local Expert  Strategic financial management: Human resources planning	Supervision of the project, supervision of local experts, development and implementation of the project on "Strategic financial management: Human resources planning".  Assessment of workload in health service, WHO WISN system introduction
1997-1998	Slovakia	PHARE HR Fund Slovakia and Health Management School Bratislava, AZG Groningen The Netherlands and PSU Belfast, Ministry of Health	Senior Local Expert  Director of subcontracted organization (Health Management School)  PHARE Human Resource Development Project	Supervising and coordination of activities related to the development of curricula for hospital managers. Evaluation of implementation results in regional hospitals.
1997-1998	Slovakia	University of Scranton, PA Department of Health Administration and Human Resources	Affiliated Faculty at the Department of Health Management, lecturing on health care management, policy analysis and quality clinical care	Organising common training activities and lecturing
1996–1999	Hospitals, Primary care facilities in Slovakia	USAID, American International Health Alliance, University of Scranton, PA	Local Coordinator of the activities  USAID AIHA Health Management Development project	Coordination of The Health Management Training Activities Development in Slovakia, in this capacity assessment of needs, selection of training participants, selection and evaluation of local trainers, evaluation of impact, drafting final reports
1994-	Slovakia	Trnava University, Faculty of Public Health, Dpt. Of Health Management	Associated Professor lecturer	Teaches Medical Informatics for students of Public Health as well as the health management courses of the Department. Supervises students during postdoctoral studies in Public Health.

#### Curriculum vitae

Date from - Date to	Location	Company	Position	Description
1993-	Slovakia	Health Management School, Bratislava	Executive Director and lecturer	Teaches Human Resource Management and Health Care quality Management, Information processing support in hospital and primary care facilities, Assessment of needs, curricula development for Health Administration training.  Supervising, evaluating of performance of Health Management School lecturers, developing contracts with customers, planning of activities and budgeting.
1977-	Slovakia	School of Public Health, SPAM, Bratislava  Department of Medical Informatics	Head of the Department	Teaching in courses for continuous medical education for MDs and Registered nurses topics relevant to Medical Informatics, Bio statistics, and Computer Literacy.  Research on issues such as medical documentation and medical records for Ministry of Health; research on internet applications for educational medical institutions.
1975 – 1977	Bratislava, Slovakia	Municipal Hospital	Bedside physician, Department of Neurology	Clinical work

### 15. Other relevant information (eg, Publications)

Journal of Health Management and Public Health – member of editorial board

## List of selected publications

- Rusnáková,V. Bachárová,L.: Contribution to systematic education of quality management in Slovak health care. In: Bratislavské lekárske listy ★ € ★ ★ ★ J-168
- Rusnaková V.- Bachárová L Boulton, G.-ÁP|ææ\æÛÈ West D.: Management Education and Training for Health Care Providers in Slovakia. In: Proceedings of the Second International Healthcare Systems Conference: Global Engagement in Creating Financially Viable Healthcare Systems. Ankara, Turkey, July 15- 17, 2002, s.149-157.
- Plææ \æ£ÛÈBachárová, L.-Rusnáková, V.-Wagner, R.: Performance implications of Porter's generic strategies in Slovak hospitals. In: Journal of Management in Medicine, 15, 2001, 7, s. 44-66.
- Rusnáková,V.: Quality and Accreditation: A Lesson Learned During HME Partnership Scranton Slovakia by Independent Educational Institution: In: Journal of Health Management and Public Health. 5, 2000, 1 2, p. 3 7.
- Murgaš, M. Krcméry, V. Rusnáková, V. West, D.: The Status of HME Accreditation in the Slovak Republic. In: Common Health. Journal of the American International Health Aliance, Spring 1998, p. 14.
- Murgaš, M., West, D., **Rusnáková, V**., Krcméry, V., Aaronson, W.: Accreditation Processes in the Slovak Republic. The Journal of Health Administration Education. Vol.16, No.6, 1998
- Krcméry, V., West, D., **Rusnáková, V**., Murgaš, V., Milovský, V., Krupová, I., Savatteri, S., Marturano, J.: Pregraduate and Postgraduate Education in Public Health, Nursing and Health Administration in Czechoslovakia: Comparison to Central/West Europe and US The Journal of Health Administration Education. Vol. 16, No. 6, 1998.

#### **Curriculum vitae**

- Rusnáková, V., West, D., Hlavacka, S., Krcméry, V., Murgaš, M.: Qualitative evaluation of a Health management education partnership. The Journal of Health Administration Education. Vol.16, No.6, 1998, 195-205.
- Volná, A., **Rusnáková, V.**, Hlavacka, S.: Health Management Training Needs Analysis. Bratislava. Health Management School, 1997, 10.
- Rusnáková, V.: Training and management for hospitals in the area of cooperation between Eastern and Western Europe. The example of the Netherlands and Slovakia. In: The role of hospitals in evolving and transforming health care systems. 1. Bucharest 1994, s. 301.
- Rusnáková, V., Rusnák, M.: Statistical Methods Used in the Area of Public Health Educational Aspects. In: Preventive and Clinical Medicine in Changing Europe. 1. Edited by: Salat, D., Badalík, L., Krcméry, V.Sympos Tatranská Polianka 1994, s. 182.
- Rusnáková, V., Rusnák, M.: Position of Medical Informatics in Medical Training: Situation in Slovak Republic. In: Health and Quality of Life in Changing Europe in the Year 2000. Edited by: Salta, D., Badalik, L., Krcmery V., Day, S.B. Sympos, Tatranská Polianka 1992. p. 174 178

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